

NAME

Address • City, State, Zip
Phone • E-mail

PROJECT MANAGEMENT: Information Technology

Versatile senior management professional, with a wealth of hands-on experience leveraging exceptional technical and life-cycle IT project direction expertise to propel corporate performance and profitability. Skilled in tracking meticulous detail in challenging tasks despite demands of fast-paced and deadline-driven global work environments. Agile critical thinker, analyst and strategic planner, with significant strengths in managing multiple complex projects. Routinely exceed expectations through creative problem-solving and superb time management abilities. Exceptional interpersonal, communication and presentation skills with stakeholders at all levels. Accomplished leader and mentor in building and motivating productive cross-functional technical teams to meet and surpass goals.

Core Competencies

IT Management • Network Architecture • Wide Area Networks • Telecommunications
Global Operations • Life Cycle Project Management • Network Security Management
Policy/Standards Development • Strategic Analysis & Planning • Process Improvement
Troubleshooting & Diagnostics • Technical Research • Technical Documentation & Training
Budgets & Cost Control • Technical Team Building, Leadership & Mentoring
Change Management • Collaborative Teamwork • Communication

Technical Expertise

Microsoft Windows XP/7/2003 Server/2008 Server • UNIX • Linux • Cisco CatOS
Cisco IOS & NexusOS • Cisco Router/Switch & Firewalls • F5 BigIP LTM/GTM • IPv6
Juniper SSL VPN • IPSec • DNS • TCP/IP • Microsoft Office (Word, Excel & PowerPoint)

PROFESSIONAL EXPERIENCE

COMPANY, Location • 2003 to Present

Global provider of design, manufacture, distribution and aftermarket services for the electronics industry, with 200,000 employees in more than 30 countries on 4 continents.

Senior Manager, Global Network & Telecom Architecture (2011 to Present)

Direct a technical team of network and telecommunications architects engaged in research and development (R&D) of architectures, strategies, policies and standards for delivery to global clientele. Provide documentation, training and mentoring, as well as hands-on leadership of major projects throughout the development life cycle, from conceptualization to launch. Furnish comprehensive level-4 support for partner network integration, DNS, data center LAN and F5 global / local traffic managers.

- Led a team of 10 top engineers in a highly complex project to refresh the corporate data center's outdated Cisco Catalyst LAN switches to Nexus 5K and 7K units. Following months of planning, testing and preparations, the LAN was successfully rebuilt from scratch and deployed in only 1 shutdown weekend.
- Headed a project to replace obsolete audio / web conferencing system with Cisco Webex Meeting Server, resulting in a 400% increase in conferencing capacity and the addition of high quality video.

Senior Manager, Global Network & Telecom (2008 to 2011)

Oversaw procurement, deployment and operational stability of network / telecom equipment for ~60 corporate sites in North and South America. Provided leadership, training and mentoring to a team of 10 corporate engineers furnishing level 3 & 4 support. Managed key projects from design to completion. Installed and enhanced global networking monitoring / alerting and debugging systems to optimize network performance.

COMPANY, Senior Manager, Global Network & Telecom (2008 to 2011) continued:

- Enhanced enterprise security by consolidating 50+ internet circuits down to 6 centrally-controlled data center internet POPs.
- Successfully re-engineered the company's internal DNS structure enterprise-wide, a multi-year project involving several hundred servers, to achieve consistency across all global sites.
- Spearheaded the network / telecom team's integration of technical staff, infrastructure and processes under a single management structure during a massive merger, a highly challenging task due to widely divergent corporate philosophies.

Acting Director, Global Network & Telecom (2007 to 2008)

Administered a multi-million dollar quarterly budget and managed a staff of 4 corporate engineers and 4 global IT network regional managers. Presented project proposals and status updates to senior management and steering committees. Communicated with various teams to ensure prioritizing in alignment with enterprise objectives.

- Acted as project lead for a major WAN circuit / hardware refresh, transforming a legacy hub and spoke ATM data network into a global MPLS data system, involving 39 countries and several 100 locations worldwide. Worked closely with regional network teams to successfully deploy 300 circuits at ~170 international sites in only 18 months.

Network Access Manager (2006 to 2007)

Developed and implemented, in close collaboration with the security team, protocols and standards for methods / devices used by corporate staff and partners to gain access to the company's internal technical resources.

- Created quick, user friendly and cost effective network connectivity solutions to clients, regardless of the complexity of their network equipment or their technical expertise.

Additional COMPANY Positions (details on request):

Staff Network Engineer • 2004 to 2006

Senior Network Engineer • 2003 to 2004

COMPANY 2, City, State • 1995 to 2003

Leading global supplier of printed circuit boards, with 12,000 employees at 10 sites on 4 continents.

IT Manager (1999 to 2003)

Designed, developed, launched and maintained portions of a 250-site global WAN utilizing Cisco networking equipment. Directed the network startup of 2 U.S. facilities and the complete redesign of a 3rd system. Administered a \$250K annual budget; managed a team of more than 10 IT personnel. Coordinated procurement of IT resources and handled internet firewall / security for all US sites.

- Achieved consistent 99.99% uptime on a network of 45+ servers.
- Pioneered 24/7 support and effective enterprise-wide security guidelines.
- Increased productivity and lowered costs in several departments by streamlining and automating data flow.

Additional COMPANY 2 Positions (details on request):

Network Administrator • UNIX Administrator

EDUCATION / ADDITIONAL TRAINING

Bachelor of Science, Applied Physics (Electrical & Computer Engineering / Design)

University, Location

Juniper Networks Certified Internet Specialist, SSL (JNCIS-SSL)

F5 Networks Certified Systems Engineer, LTM (F5SE-LTM)