# NAME
Address
Telephone • Email

## TECHNOLOGY PROFESSIONAL
*Integration Engineering • Interface Analysis • System Administration • Business Consulting*

Analytical IT strategist with more than a decade of experience leveraging deep knowledge base of Lawson technologies to facilitate expert data integrations and conversions for large organizations. Creative problem solver with extensive success building sophisticated, complex interfaces. Highly skilled in project management, requirements gathering, technical writing, and client relations.

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## CORE COMPETENCIES

Full Project Lifecycle Management • Needs Assessment • Data Interfaces
Data Conversions • Integration • Technical Documentation • Programming • Systems Analysis
Rapid Application Development (RAD) • Par Optimization • System Training
Relational Databases • New Product Development

## TECHNICAL COMPETENCIES

*Applications*: Lawson • Lawson Design Studio • Lawson Process Flow • Pathways Materials Management
Siemens Openlink • Quovadx • JDeveloper • Adobe Framemaker • .NET • PAR Excellence Systems
Omnicell • Microsoft Access / Office / Project

*Languages*: SQL • VisualBasic • Java • FORTRAN • C++ • JavaScript • UNIX Shell Scripting
HTML • XML • TCL

*Hardware:* Sun • Cisco • PC • Apple

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## PROFESSIONAL EXPERIENCE

**COMPANY, Location • 2008 – Present**
*Technology consulting firm serving healthcare sector.*

**Director of Client Services**
Spearhead interface and conversion initiatives tailored to client needs in alignment with business and technology requirements. Manage key phases of enterprise-wide projects, including assessing customer requirements, devising strategic work plans, and generating technical documentation. Oversee implementation as well as data extraction and conversion from legacy systems. Administer training and post-implementation support to end-users.

*Key Achievements:*
- Proved instrumental in firm's record earnings in 2012, marking revenue growth of 200%.

*Project Highlights:*
➢ MEDICAL CENTER
  - Headed large-scale Lawson integration project supporting supply chain operations to facilitate conversion from PMM legacy system, revitalizing project progress following unsuccessful in-house efforts.
  - Created 28 programs to fulfill specific needs of a complex conversion process.
  - Completed 3 new interfaces for freight management, receiving accounts payable adjustments in only 10 days.

**COMPANY, continued**

➢ HEALTH SYSTEM
- Optimized 60+ enterprise-wide data interfaces supporting materials, vendor payment, and financial management systems.
- Launched new cash management interfaces including automated capabilities to eliminate manual processing for multiple functions.

➢ HEALTH SYSTEM
- Played key role in transition of all system facilities to PeopleSoft Materials Management by leading development of a new par system and executing data extraction initiatives.
- Innovated a custom reporting application to furnish metrics for realized savings.

**COMPANY, Location • 2001 – 2008**
*Health care system comprised of 23 acute care hospitals, approximately 120 clinics and 25K employees.*

**Lawson Interface Analyst**
Directed all phases of enterprise-wide integration projects, including requirements gathering, analysis, design, testing and implementation. Served as primary point-of-contact for key stakeholders. Generated technical documentation and reports. Drove development of 100+ enterprise interfaces. Performed troubleshooting and research.

*Key Achievements:*
- Elevated ranking from 68 to 23 in 2008 for the Top 100 most-integrated health networks.
- Established policies and procedures to standardize development processes.
- Minimized source code and expedited testing turnaround times by invoking rapid prototyping methodologies through utilization of the query by example grid in the technological interface of the Siemens Openlink integration engine.
- Drove development of 100+ enterprise interfaces from the ground up.

**COMPANY, Location • 1999 – 2001**
*IT consulting company with approximately 5K employees.*

**Database Consultant**
Performed troubleshooting to diagnose critical database issues. Generated strategic solutions to promote seamless integrations and optimal normalization.

*Key Achievement:*
- Delivered a key presentation before the Chief Information Officer to impact the course of the un-normalized database.

## EDUCATION

**Bachelor of Information Technology**
*Summa Cum Laude*
University • Location

## CERTIFICATIONS & TRAINING

Oracle Certified Java Programmer
Lawson Administration
Lawson Process Flow
Lawson Security
Lawson AP